

**BEFORE THE UTTAR PRADESH ELECTRICITY REGULATORY COMMISSION**

Notice for Attendance of hearing, in exercise of Powers Accorded Under Section 94(1) of the Electricity Act, 2003)

**UPERC Case No. 41/2021  
Complaint No. 80A/2020**

Names(s) of Individuals:  
(Whose attendance is required)

**Petitioner**

Smt. Sarla Singh W/o Shri Ravendra Singh, 43 P/18, Pooja Nagar (Chamrooli) 100 Feet Road,  
Shamshabad Road, Agra, Dist. Agra

**Respondent**

Chief Executive Officer, Torrent Power Ltd., 3<sup>rd</sup> & 4<sup>th</sup> Floor, Fortune Plaza, Plot No. E-4, Taj Nagri, Phase-2, Sector-E, Fatehabad Road, Agra-282001

The Commission is in receipt of the Appeal in the matter of “**Non compliance of Consumer Grievance Redressal Forum Order dated 13/09/2021 in Complaint No. 80A/2020.**”

The Commission has decided to hold online hearing in the matter through Video Conferencing. Now the Commission will hear this case **through Video Conferencing using Google Meet on 14<sup>th</sup> May, 2025. The time of hearing should be checked on the website of the Commission.** The Commission has issued guidelines containing protocols and instructions for court hearing through Video Conferencing vide its order ref: UPERC/Secy/2020-033 dt. 06-May-2020 which has been uploaded on the Commission's website ([www.uperc.org](http://www.uperc.org)). **You are requested to refer it for further details, including time of hearing and submit the desired details (e-mail Id., Mob. No. etc., which are mentioned at the back of this notice), 10 days prior to the scheduled date of hearing on [documents@uperc.org](mailto:documents@uperc.org), [sumeet@uperc.org](mailto:sumeet@uperc.org) & [sarabjeet@uperc.org](mailto:sarabjeet@uperc.org).**

Where a link for login into your respective Video Conferencing session will be shared with the parties & counsels of each case respectively on their respective email Ids.

You are therefore, required to submit all the relevant documents which will be referred during the hearing on email Id: [documents@uperc.org](mailto:documents@uperc.org) with a copy to concerned case officer on [sumeet@uperc.org](mailto:sumeet@uperc.org) & [sarabjeet@uperc.org](mailto:sarabjeet@uperc.org) at least three working days prior to the scheduled date of hearing.

GIVEN under the hand of the Secretary to the Commission and the seal of the Commission this 1<sup>st</sup> day of May, 2025.

By Order of the Commission



(Sumeet Kumar Agarwal)

Secretary

[secretary@uperc.org](mailto:secretary@uperc.org)

**Desired details of persons, to whom is addressed, for joining the hearing through Video Conferencing** are given below:-

1. Petitioner's Name : Smt. Sarla Singh

Name of petitioner's representative:	Smt. Sarla Singh
E-Mail Id:	yadavrs15@gmail.com
Mobile No.:	918077063707

2. Petitioner's counsel

Name of Counsel:	
E-Mail Id:	
Mobile No.:	

3. Respondent's Name: Chief Executive Officer, Torrent Power Ltd., 3<sup>rd</sup> & 4<sup>th</sup> Floor, Fortune Plaza, Plot No. E-4, Taj Nagri, Phase-2, Sector-E, Fatehabad Road, Agra-282001

Name of Respondent's Representative	Chief Executive Officer, Torrent Power Ltd., 3 <sup>rd</sup> & 4 <sup>th</sup> Floor, Fortune Plaza, Plot No. E-4, Taj Nagri, Phase-2, Sector-E, Fatehabad Road, Agra-282001
E-Mail Id:	
Mobile No.:	

4. UPPCL's Counsel :

Name of Counsel:	Shri Amarjeet Singh Rakhra
E-Mail Id:	amarjeet_rakhra@rediffmail.com
Mobile No.:	9415308214